

Solar Energy South Africa

Compensation for termination of rural photovoltaic panel contract



Overview

What happens if a solar panel contract is terminated?

The solar company will assess your request for termination and, if they find your reasons compelling, they will invite you for negotiations. Each solar panel contract includes a termination fee, which serves as a penalty for ending the agreement. Locate the exact amount in your contract's termination clauses.

How do I terminate a solar contract?

Locate the exact amount in your contract's termination clauses. Engage in a discussion with your solar company regarding the termination fees. They might be open to negotiating the fee to a lower amount. If your reasons for termination are due to a breach of contract on their part, they might even consider waiving the entire termination fee.

Can I cancel a solar panel contract?

Common reasons for canceling a solar panel contract include: Moving into a new home where the solar panel agreement cannot be transferred. Financial difficulties make it challenging to keep up with payments. The best approach usually involves negotiation. You can contact the solar company to discuss the terms under which you can exit the contract.

How to get out of a solar panel contract after installation?

The termination agreement is finalized upon reaching a compromise with the solar company. Make sure to document the agreement thoroughly and have both parties sign it. Proper documentation reduces the likelihood of future disputes and confusion. This explained how to get out of a solar panel contract after installation.

Can I claim compensation for mis-sold solar panels?

If you feel you were mis-sold solar panels for your home you could claim compensation. Back in 2019, it was reported that the Financial Ombudsman

Service had around 2000 complaints from unhappy customers who felt they had been mis-sold their solar panels, with more coming in every week.

Can you get compensation if your solar panels are mis-selling?

If your solar panels are not reducing your electricity bills or providing you with the financial subsidies that you were originally promised by the company who sold them to you, you may be eligible for compensation. The solar panel industry is yet another of those currently embroiled in a mis-selling scandal.

