

## Solar Energy South Africa

# How to report a solar panel scam



## Overview

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If you suspect you've fallen victim to a solar panel scam, report it to the Federal Trade Commission (FTC) and your state's consumer protection agency. Are solar panels a scam or a cold call?

Here are the cold calls and potential scams to avoid. More than a third of solar PV panel owners in our recent survey told us they have been cold called about their panels in the past five years. Most cold callers were trying to sell them something unnecessary, but a few owners were told something completely untrue.

Are 'free solar panel health checks' a scam?

We're regularly contacted by customers, who have received an unsolicited call or letter from another company, offering them a 'free solar panel health check' or warning about their solar PV system being at risk of failing. This is a common scam.

How do I report a solar scammer?

Report misleading ads on social media: For starters, if you see false or misleading advertisements or claims from a solar scammer on social media, flag the post for removal. Report fraud to the Federal Trade Commission (FTC): You can report instances of fraud on the FTC website.

How do I know if a solar salesperson is fraudulent?

Select one of our top three recommendations from the panel below to get started on your solar journey safely: High-pressure sales tactics, exaggerated promises and claims of "free" solar panels are three major red flags to look out for when determining if a solar salesperson is fraudulent or misleading.

How do I avoid solar panel scams?

Knowing about solar scams and what to look out for can help you protect your assets and prevent you from becoming victimized. To avoid solar panel scams,

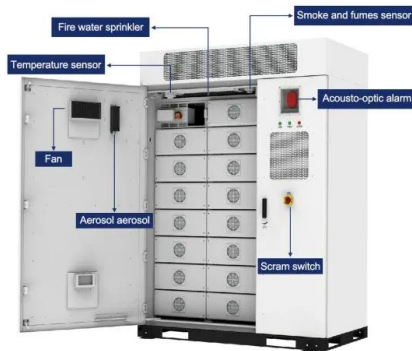
we strongly recommend doing your own research and verifying that your solar company is legitimate before signing any contracts. Take time to make the right decision: Never rush into a contract.

Are 'free solar panels' a scam?

Oops! We'll be right back. Sorry, something went wrong. Rest assured, we are working hard to fix the problem as soon as possible. In the meantime, try refreshing this page or visiting our homepage. If you've received an offer for "free solar panels," it could be a scam.

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## Solar Panel Scams: Red Flags and How to Avoid Them ...

Solar panel scams use the desire to save money and contribute to a better future to mislead homeowners into making quick decisions based on incomplete or inaccurate information. However, a little due diligence goes a long way, and ...

## How to protect yourself against solar scams

Solar scams are rare, but on the rise as more and more consumers install panels at their homes. While just 1 . 5 percent of households report being dissatisfied with their solar installations, according to a Forbes ...



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